



## **Workplace Issues**

The following information is taken from the linked websites and is accurate as of October 2025.  
Access to services is by decision of the listed organisations (not NICS).

## **Support for Apprentices**

### **Apprenticeships Info**

Part of the Department of Trade, Employment and Training, who oversee the apprenticeship and traineeship system in Queensland. For apprentices and trainees, they:

- provide information, support and advice about your apprenticeship or traineeship, including
  - your rights and obligations
  - tips and other help to resolve issues
  - support options and referral service

**Phone:** 1800 210 210 (general enquiries) 8.30am to 4.45pm weekdays

**Email:** [apprenticeshipsinfo@qld.gov.au](mailto:apprenticeshipsinfo@qld.gov.au)

**Find out more:** <https://www.qld.gov.au/education/apprenticeships/for-apprentices/support/helpline>

### **Department of Trade, Employment and Training**

Find out about your entitlements and where to access supports:  
<https://www.qld.gov.au/education/apprenticeships/for-apprentices/advice/workplace-problems>

## **Other Supports**

### **Aboriginal and Torres Strait Islander Legal Service**

ATSILS delivers a broad range of civil (including workplace), family and criminal law services. Find a local service online.

Find out more: <https://atsils.org.au/>



**National  
Institute of  
Construction  
Skills**

### **Community Legal Centres Queensland**

Queensland's community legal centres provide free information, legal assistance and referral, representation and casework, community education and advocacy for vulnerable clients and communities facing legal problems.

Find a service online: <https://www.communitylegalqld.org.au/>

**Fair Work – Contact:** <https://www.fairwork.gov.au/about-us/contact-us>

Check pay, awards, workplace problems, ending employment.

Find out more: <https://www.fairwork.gov.au/workplace-problems>

### **Workers' psychological support service – Ph: 1800 370 732**

Support for workers who have experienced work-related psychological injury

Find out more: <https://wpss.org.au/>

### **Working Women QLD – Ph: 1800 358 511**

Info & support for women on workplace issues, including bullying, sexual harassment, discrimination, and leave

Find out more: <https://brq.org.au/working-women-qld/>